

— A YEAR TO — REMEMBER

GET EXCITED. GET INSPIRED.
GET READY FOR GRAD PORTRAITS.



Prestige
PORTRAITS

ONLINE BOOKING OPEN NOW

Ecole Royal Bay Secondary

Date(s): January 24-26, 2024

Time: 8:30 AM – 6:30 PM

Location: Lifetouch Victoria Studio
#104-1740 Island Highway, Victoria BC

GOOD TO KNOW:

A <\$30> sit fee will be due at the time of your original appointment in either cash or check. If you are booking for retakes, please bring a copy of your photos to show at the time of your appointment.

- You may include a plus-one or pet for one photo if your school allows.
- Please arrive to your appointment wearing your outfit of choice. For the cap & gown photos, it is suggested to bring a scoop or V-neck top to wear under the gown unless wearing a collared top with a tie.
- See FAQ for more information.

PLAN & PREPARE FOR YOUR SESSION BY
Schedule.prestigeportraits.ca



Prestige
Portraits
by Lifetouch

If you have any further questions or need assistance with booking an appointment, please contact us:

1 (888) 676-1647

FREQUENTLY ASKED QUESTIONS:

What if my name does not appear on the list when booking?

If you run into any problems when booking your appointment online, please reach out to us here at Lifetouch. Please call: 1 888 676 1647 and we will manually add you in to the system and can help book the appointment for you.

What if I am wanting to book retakes?

There will be no charge if you are wanting to retake a few images during your retake session. We will require you to bring your proof package back to us and show us what you'd like us to work on to provide you a better image! If you are wanting to redo the whole session, a sit fee will be charged.

What do I bring?

Please arrive to your appointment wearing your outfit of choice. For the cap & gown photos, it is suggested to bring a scoop or V-neck top to wear under the gown unless wearing a collared top with a tie. If you are here for retakes, please also bring your photos from your original session to show the photographer.

How will I get my photos afterwards?

You will receive an email containing an access code to view your proofs online approximately 1 week after your images are received by the lab. You will then receive the physical proof package in the mail approximately 2 weeks after your photo date.

Who can I contact regarding photo order inquiries?

If you have any inquiries regarding access codes, proof whereabouts, photo orders, etc., please reach out to our Prestige Customer Service Experts by phone (1-888-676-1647) or through live chat on shop.prestigeporraits.ca (click on **Chat with an Expert** in the bottom right-hand corner).



If you have any further questions, please contact us:

qvarea@lifetouch.com

Scan Here to Book your Prestige Portrait Session:

